



# Making a claim (claim form)

## Buyer

Name and surname: .....

Address: .....

Phone: .....

E-mail: .....

## Seller

First and last name or company name: Praha Music Center s.r.o.

Address: Ocelářská 937/39, Praha 9, 190 00

Important - send the claimed goods to the address: Rakovnická 2665, Louny, 440 01

Company ID number: 18626459

Company VAT number: CZ 18626459

## Claimed goods

Marking of goods (name, ID):.....

Date of sale: .....

Purchase document number: .....

## Defect description

.....  
.....  
.....  
.....



**Contents of the delivery package:**

.....  
.....  
.....  
.....

**Preferred method of processing a claim:**

- repair       exchange

**In the event that the goods cannot be repaired or replaced, please check the preferred method of handling the claim:**

- discount       withdrawal from the contract

I expect the complaint to be settled no later than the deadline specified in the Business Terms and Conditions, on the condition that this the deadline is shorter or equal to the legal deadline. In the event that the deadline for settling the complaint according to the previous sentence is not specified in the Business Terms and Conditions, then I expect the complaint to be processed within the statutory period of 30 calendar days at the latest.

At the same time, I ask you to issue a written confirmation of the application of the claim, indicating when I applied the right, what is the content of the complaint together with the selected claim, and then about issuing a confirmation of the date and method of settlement complaint, including its duration.

**Claim application date:** .....

**Buyer's signature:** .....